

CODE OF ETHICS FOR THE BOARD OF DIRECTORS, OFFICERS AND EMPLOYEES

INTRODUCTION

This Code of Ethics (the “Code”) has been adopted by the Board of Directors of 1-800- FLOWERS.COM, Inc. (the “Corporation”) to assure that the Corporation adheres to ethical standards and obeys all applicable laws and that its employees, officers and directors clearly understand what is required of them in that regard. The Code does not address every ethical or legal issue that an employee, officer or director may face. The Code is not a substitute for the exercise of good judgment by the Corporation’s employees, officers and directors.

The Corporation may from time to time adopt more detailed policies and procedures with regard to certain areas covered by the Code and other matters not mentioned in the Code. Compliance with the Code and compliance with the Corporation’s policies and procedures are a condition of employment.

The Corporation’s General Counsel is responsible for the implementation and administration of the Code. Each vice president is responsible for seeing that all employees under his or her supervision are thoroughly familiar with the Code and are applying it consistently in all of their business dealings. No employee has the authority to violate any of the Code’s provisions or to direct or authorize others to do so.

The Code applies to 1-800-FLOWERS.COM, Inc. and to all of its subsidiaries, and as used herein, the term “Corporation” shall include all of the subsidiaries. Unless otherwise specified, the word “employees,” when used in this Code, includes officers and, when they are acting on behalf of the Corporation, directors.

BASIC PRINCIPLES AND PRACTICES

ACCURATE BUSINESS RECORDS

The integrity and completeness of record-keeping is not only the Corporation’s policy, it is also mandated by law. The Corporation is required to keep books, records, and accounts that accurately and fairly reflect all transactions and to maintain an effective system of internal controls. The improper alteration, destruction, concealment or falsification of records or documents may result in criminal penalties.

Proper recording of all transactions is essential to the Corporation’s control of its affairs and the accuracy of its financial reporting. To maintain the integrity of the accounting records, all entries in the Corporation’s books and records must be prepared carefully and honestly and must be supported by adequate documentation to provide a complete, accurate, and auditable record. All employees have a responsibility to assure that their work is complete and accurate. No false or misleading entry may be made for any reason, and no employee may assist any other person in making a false or misleading entry.

Employees must provide accurate and complete information to the Corporation’s officers, legal counsel, internal auditors, independent auditors, and any other person authorized to receive the information.

Secret activities invite misconduct, while full disclosure reinforces responsibility and acts as a powerful deterrent to wrongdoing. Therefore, undisclosed or unrecorded transactions are not allowed for any purpose. Any employee having information or knowledge of any undisclosed or unrecorded transaction

or the falsification of records should report it promptly to the Corporation's General Counsel or Chairman of the Audit Committee of the Board of Directors.

COMPLIANCE WITH LAWS

It is the Corporation's policy to comply with all laws, rules and regulations that are applicable to its business. To that end, the use of the Corporation's funds or assets for an unlawful or improper purpose is strictly prohibited. All employees are required to respect and obey the laws of the cities, states and countries in which they operate. Where applicable laws, rules and regulations are ambiguous, management shall obtain legal advice from the General Counsel to clarify their meaning and assure compliance.

CONFIDENTIALITY

Employees must maintain the confidentiality of information entrusted to them by the Corporation or its customers, except when disclosure is authorized or is legally mandated and advised by the General Counsel that such disclosure is necessary. Confidential information includes all non-public information about the Corporation and its business. Such information is to be used solely for the Corporation's business purposes. All employees must be careful not to disclose non-public information to unauthorized persons, either within or outside of the Corporation, and must exercise care to protect the confidentiality of such information received from another party. If employees are unsure whether information may be disclosed, they should ask their immediate supervisor or seek advice from the General Counsel. The unauthorized disclosure of confidential information will be considered a serious violation of the Code and may subject the violator to dismissal.

AVOIDANCE OF CONFLICTS OF INTEREST

While the Corporation respects the privacy of its employees in the conduct of their personal affairs, it insists that they fully discharge their employment obligations to the Corporation. Employees should avoid any activity in which their personal interests may come into conflict, or may appear to conflict, with the interests of the Corporation in its relations with current or prospective suppliers, customers, or competitors. Employees must report actual or potential conflicts of interest to the General Counsel and executive officers and directors must report actual or potential conflicts of interest to the Chairman of the Audit Committee of the Board.

Two factors that will be considered when determining whether a conflict of interest exists are: (1) whether the employee is or could be in a position to influence the Corporation's relationship with a competitor, customer or supplier; and (2) whether the employee's judgment could be affected, or could appear to be affected, as it relates to the competitor, customer or supplier because of the significance of the employee's personal interest. Without limiting the general scope of this policy, the following relationships and courses of conduct will be considered to involve a conflict of interest, unless, in special circumstances, they are specifically approved and waived by the Corporation:

- Concurrent employment by the Corporation and by any other firm or person if the employment encroaches materially on the time or attention that should be devoted to the Corporation's affairs.
- Concurrent employment of employees by the Corporation and by a current or potential competitor, customer or supplier of the Corporation.
- Holding by an employee or immediate relatives of an employee of a significant financial interest in any current or potential competitor, customer or supplier of the Corporation. The term "financial interest" refers to any form of ownership or amount of ownership. Generally, an employee's financial interest will not be considered "significant" if the employee and the employee's immediate relatives own less than 1% of a publicly held company.
- Acceptance by an employee or an immediate relative of an employee of membership on the board of directors of a current or potential competitor, customer or supplier of the Corporation.

- Acting as a consultant or advisor to a current or potential competitor of the Corporation.
- Lending money to, guaranteeing debts of, or borrowing money from a current or potential competitor, customer or supplier of the Corporation by or for an employee or an immediate relative of an employee. The borrowing of money from a financial institution that provides services to the Corporation is not prohibited if the loan is of a type generally made available by the financial institution to all, or a specific group, of the Corporation's employees.
- Participation by an employee in any charitable organization is encouraged except where the employee may be expected to divulge privileged or confidential information or trade secrets of the Corporation or take any other action that may subvert the Corporation's interest, reputation, or goodwill or where the participation encroaches materially on time or attention that should be devoted to the Corporation's affairs.

CORPORATE OPPORTUNITY

Employees must not take for themselves personally opportunities that could reasonably be available to the Corporation. An employee is prohibited from directly or indirectly acquiring rights to any property that the employee knows the Corporation may also be interested in acquiring. Employees should advance the legitimate interests of the Corporation when the opportunity to do so arises.

EMPLOYMENT MATTERS

While employees and applicants for employment must be qualified and meet the job requirements established by the Corporation, it is the Corporation's policy to ensure that no employee or applicant for employment is discriminated against in recruitment, hiring, training, or promotion because of age, race, color, religion, sex, sexual orientation, gender identity, national origin, handicap, disability, marital status, or veteran status. It is also the policy of the Corporation to provide a work place free of harassment based on these factors. A violation of these policies may also be a violation of applicable law that exposes both the Corporation and the guilty individual to liability. Violations should be reported to the Corporation's Senior Vice President of Human Resources.

FAIR DEALING

When interacting with the Corporation's employees, competitors, suppliers, or customers, each employee should strive to act with integrity and honesty and avoid taking advantage of anyone through any unfair-dealing practice.

GIFTS, GRATUITIES, AND ENTERTAINMENT

Receiving business gifts, including the acceptance of meals and transportation, of nominal value is permissible where customary. Receiving cash or gifts of significant value is strictly prohibited. Customary business entertainment, including meals or transportation, is proper unless the value, cost, or frequency of the business entertainment is such that it could be interpreted as affecting an otherwise objective business decision. When determining if a gift could be interpreted as affecting an employee's otherwise objective business decision, the position of the employee and whether the employee is or could be in a position to influence the Corporation's relationship with the competitor, customer or supplier will be taken into account.

Business-related social contacts can be in the best interest of the Corporation when properly conducted. Employees should make every effort to ensure that there is not the slightest reason for a third party to view these contacts as improper.

IMPROPER PAYMENTS

- **Business.** No payment may be made by or on behalf of the Corporation, directly or indirectly, to officers, agents, or employees of suppliers, customers (other than in the ordinary course of business) or competitors of the Corporation. Payment includes unearned commissions or refunds, the donation or loan of the Corporation's property or services of the Corporation's personnel, the incurring or paying of expenses on behalf of another, and the reimbursing of officers, employees, or agents of the Corporation for payments made by them on the

Corporation's behalf. Payment does not include (1) any incentive program that is approved by a supplier and is consistent with industry practice, (2) a rebate or discount on the Corporation's products offered to all of the employees, or a specific group of employees, of a supplier, or (3) authorized and reasonable entertainment of those involved with the Corporation's business in a manner appropriate to the business relationship and the discussion of business matters.

While these transactions are not prohibited by this policy, they must be accurately disclosed in the Corporation's books of account.

- **Government.** No payment may be made by or on behalf of the Corporation either directly or indirectly to government officials, political candidates, or political parties. Some of these payments are prohibited by law, and criminal sanctions in the form of fines and imprisonment are frequently imposed for violations. Payments include, but are not limited to, kickbacks, gratuities, payoffs, bribes, or the payment of anything of value to government officials, political parties, or candidates. Where the local custom requires, payment of small gratuities may be made to minor governmental functionaries to secure the routine processing of paperwork (for example, gratuities to minor customs officials for processing import documents) provided that the payments (1) are not either individually or in the aggregate significant in amount, (2) are fully disclosed in the Corporation's records, and (3) are approved by the manager of the local operation. This policy does not affect the right of employees, acting in an individual capacity and not as representatives of the Corporation, to support political parties or candidates of their choice.

Strict adherence to this policy is required. It is the responsibility of management at all levels to enforce this policy and of all employees to report violations to, or, in doubtful cases, to seek advice from, their superiors or from the General Counsel's office.

PROTECTION AND PROPER USE OF CORPORATE PROPERTY

Employees should protect the Corporation's assets and ensure their efficient use. Theft of the Corporation's assets will not be tolerated. The unauthorized personal use of any of the Corporation's property is strictly prohibited.

SENIOR FINANCIAL OFFICERS

The provisions of this Section of the Code apply to Senior Financial Officers of the Corporation and have been adopted to promote honest and ethical conduct, proper disclosure of financial information in the Corporation's periodic reports, and compliance with applicable laws, rules, and regulations by the Corporation's senior officers who have financial responsibilities.

As used in this Code, the term Senior Financial Officer means the Corporation's Chief Executive Officer and the Chief Financial Officer.

In performing his or her duties, each of the Senior Financial Officers must:

1. maintain high standards of honest and ethical conduct and avoid any actual or apparent conflict of interest as defined in this Code;
2. report to the Audit Committee of the Board of Directors any conflict of interest that may arise and any material transaction or relationship that reasonably could be expected to give rise to a conflict;
3. provide, or cause to be provided, full, fair, accurate, timely, and understandable disclosure in reports and documents that the Corporation files with or submits to the Securities and Exchange Commission and in other public communications;
4. comply and take all reasonable actions to cause other employees and officers of the Corporation to comply with applicable governmental laws, rules, and regulations; and

5. promptly report violations of the provisions of this Section of the Code to the Audit Committee of the Corporation.

IMPLEMENTATION OF THE CODE

Each vice president is responsible for the distribution of the Code to appropriate personnel within the vice president's function or organization and for providing knowledge, education, and understanding of its importance and meaning. Each employee must acknowledge in writing receipt of the Code when requested by the Corporation. Employees violating the Code will be subject to disciplinary action, possibly including dismissal.

Employees may be required periodically to certify, in writing, compliance with the Code or to describe any deviations known to them.

REPORTING VIOLATIONS OF THE CODE

An employee who becomes aware of a violation of the Code or believes that a violation may take place in the future must report the matter. Ordinarily, the report may be made to the employee's immediate supervisor who, in turn, must report it to the Corporation's General Counsel. In the case of an executive officer or director, the report may be made to the Chairman of the Audit Committee of the Board. To ensure that a reporting employee is protected from reprisal, a request for anonymity will be respected to the extent that it does not result in the violation of the rights of another employee. Anonymity can also be assured by making a report (i) at 1-800-Flowers Online Reporting or (ii) by calling 1-866-217-8591.

A person making a good-faith report of a possible violation of the Code will not be subject to retaliation. Any person who is unsure of whether a situation violates the Code should discuss the situation with the General Counsel to prevent possible misunderstanding at a later date. Any attempt at reprisal against such reporting employee will be punished severely. In addition, it is a Federal offense to retaliate against any person who provides a law enforcement officer with any truthful information relating to the commission or possible commission of a Federal offense.

The Audit Committee of the Corporation will assess compliance with the provisions of the Code set forth above under the heading "Senior Financial Officers." The Audit Committee of the Corporation will report material violations to the Board of Directors of the Corporation and recommend to the Board of Directors appropriate action.

ENFORCEMENT OF THE CODE

Violations of the Code may result in one or more of the following: warnings, reprimands, probation, demotion, temporary suspension, reimbursement of the Corporation's losses or damages, discharge or any other actions as may be appropriate. Please note that a violation of the Code may, under certain circumstances, also constitute a criminal act that may require the Corporation to refer such violation to appropriate law enforcement authorities.

WAIVER

If an employee believes that a waiver of the Code is necessary or appropriate, including, but not limited to, any potential or actual conflict of interest, or any waiver of the Corporation's policies or procedures, a request for a waiver and the reasons for the request must be submitted in writing to the General Counsel of the Corporation. Except as described below, an executive officer or director must submit the request for a waiver to the Chairman of the Nominating and Corporate Governance Committee of the Board and any such waiver may be approved only by the Board of Directors.

Any request for a waiver of the provisions of the Code set forth above under the heading “Senior Financial Officers” must be in writing and addressed to the Chairman of the Audit Committee of the Corporation and any such waiver may be approved only by the Board of Directors.

Any waiver of the Code for executive officers, including Senior Financial Officers, and directors will be disclosed promptly on form 8-K or by any other means approved or required by the Securities and Exchange Commission.

Approved by the Board of Directors on April 25, 2019.